

Members Events Privacy Notice

1. Who we are

Glasgow Credit Union is a “data controller” in respect of personal information we process in connection with our business (including the products and services that we provide). In this notice, references to “we”, “us” or “our” are references to Glasgow Credit Union. We are registered as a data controller with the Information Commissioner’s Office (ICO), the supervisory authority for data protection within the United Kingdom. Our registration number is Z6604434.

Due to the ongoing Covid-19 restrictions, Glasgow Credit Union is holding its Town Hall Meeting ‘online’ via the Zoom platform on Tuesday 22 June 2021.

As a result of the above, we will be using the facilities of CFCFE (Centre for Community Finance Europe) to host and administer the Town Hall Meeting.

This privacy notice will apply to personal information processing activities carried out by Glasgow Credit Union and CFCFE to facilitate the Town Hall Meeting.

If you have any data protection issues or queries, please direct these to:
Data Protection Officer, Glasgow Credit Union, 95 Morrison Street, Glasgow, G5 8BE. Telephone 0141 274 5405 or email: compliance@glasgowcu.com.

2. The information we process

To facilitate your attendance at the Town Hall Meeting, CFCFE require the following information:

- Member’s Full Name.
- Member’s Email Address.

3. Zoom

We will be using zoom video conferencing to host the meeting. We may take minutes of the meeting; therefore, we will use the audio and video recording facilities within zoom to ensure the accuracy of the minutes.

As zoom also incorporates a chat facility, we will retain the log of any chat recorded within the meeting. The audio/video recording and chat logs will be retained for 3 months.

For further details as to how zoom may process your personal data, please visit: <https://zoom.us/privacy>

4. Your rights

We want to make sure you are aware of your rights in relation to the personal information we process about you. We have described those rights and the circumstances in which they apply in the table below.

If you wish to exercise any of these rights, if you have any queries about how we use your personal information that are not answered here, or if you wish to complain please refer to the contact details set out in **Section 1** above.

You also have the right to complain to the ICO if you feel we have infringed upon your rights or privacy. They can be contacted here: <https://ico.org.uk/make-a-complaint/>

Rights	Description
Access – You have a right to get access to the personal information we hold about you.	If you would like a copy of the personal information, we hold about you, please refer to the contact details set out in Section 1 above.
Rectification – You have a right to rectification of inaccurate personal information and to update incomplete personal information.	If you believe that any of the information that we hold about you is inaccurate, you have a right to request that we rectify the inaccurate personal information.
Erasure – you have a right to request that we delete your personal information, in certain circumstances.	<p>You may request that we delete your personal information if you believe that:</p> <ul style="list-style-type: none"> • we no longer need to process your information for the purposes for which it was provided. • we have requested your permission to process your personal information and you wish to withdraw your consent. • we are not using your information in a lawful manner. • where we are required to erase your personal information to comply with local law. <p>Note: We may not always be able to comply with your request for erasure for specific legal reasons which will be notified to you, if applicable, at the time of your request.</p>

5. Sharing with third parties

We will not share your information with anyone outside Glasgow Credit Union except:

- with CFCFE (for the purpose of facilitating your attendance).
- where we are required by law and/or a regulatory body.

Glasgow Credit Union will not share your information with third parties for their own marketing purposes without your permission.

6. How long we keep your information

For the purposes of the Town Hall Meeting, we will retain your data for a period of 8 weeks, after which time, it will be securely destroyed/deleted/erased.

7. Transferring information overseas

As zoom is a platform provided by a company within the U.S.A. and out with the EEA, we will only transfer data where:

- a) we have your explicit consent.
- b) the European Commission has decided that the country or the organisation we are sharing your information with will protect your information adequately.
- c) the transfer has been authorised by the relevant data protection authority and/or
- d) we have entered into a contract with the organisation with which we are sharing your information (on terms approved by the European Commission) to ensure your information is adequately protected. If you wish to obtain a copy of the relevant data protection clauses, please refer to the contact details set out in Section 1 above.

8. Security

We are committed to ensuring that your information is secure whilst held and processed by us and with any third parties who act on our behalf. Where we do engage a third party to act on our behalf, we ensure they undertake processing activities using the same standards as ourselves and with suitable data processing or sharing agreements in place.

9. Further Information

If you would like further information regarding Glasgow Credit Union and your privacy, please see our full privacy notice here: <https://www.glasgowcu.com/privacy/>