

OUR MORTGAGE GUARANTEE

Terms & Conditions - April 2015

1. The Mortgage Guarantee is effective as of 1st April 2015.
2. The guarantee or any part of the guarantee can be revoked at any time.
3. Guarantee does not cover fees incurred for legal, valuation, or survey services, higher lending or early repayment charges.
4. Mortgage decision is dependent on you providing all relevant requested paperwork within the agreed timeframe. 5 working days commences from date all paperwork required to assess decision has been received.
5. If you feel we have not met our mortgage service guarantee, please speak to your mortgage adviser who will provide you with a copy of our Guarantee Claim Form.
6. If we have not met our mortgage service guarantee then we will pay £100 into your Share 1 account (joint Share 1 account for joint applicants), which you will be free to withdraw at any time.